Internet Initiative Japan

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News Release

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Internet Initiative Japan Inc.

IIJ Adds 5G Support to Its Japan Travel SIM Lineup of Prepaid SIM Services for Visitors to Japan

5G to be available on an eSIM activated on December 1 or after; SIM card packages supporting 5G to be rolled out from December

TOKYO - November 24, 2026 - Internet Initiative Japan Inc. (IIJ, TSE Prime 3774), one of Japan's leading Internet access and comprehensive network solutions providers, today announced plans for rolling out 5G support for its Japan Travel SIM providing mobile data communication service to people in Japan temporarily. 5G support will begin on December 1, 2026 for customers activating an eSIM on that day or after, while SIM card packages with 5G support will become available starting in December.

Japan Travel SIM is a prepaid SIM service available nationwide, including at airports, retail stores, and convenience store gift card sections. A choice of eSIM and SIM card is offered, depending on the device type.
The number of visitors to Japan wishing to use 5G service during their stay is growing, as mobile phones and other devices with 5G support come into wide use globally. With the addition of this support, visitors will be able to use 5G service*1 throughout the nationwide NTT DOCOMO 5G service area.

*1 Use of 5G service requires a mobile device with 5G support. 5G service may not be available outside the coverage range or if the mobile device does not support it. Note also that 5G communication is provided with this service by a method that shares existing LTE (4G) equipment and infrastructure, and that faster communication speed is not guaranteed.

Applicable services

Package type	Japan Travel SIM (eSIM)	Japan Travel SIM (SIM card)
Usage period	30 days	
Capacity	3 GB, 6 GB, 10 GB, 15 GB, 25 GB, 35 GB, 55 GB	
Price	Open pricing	

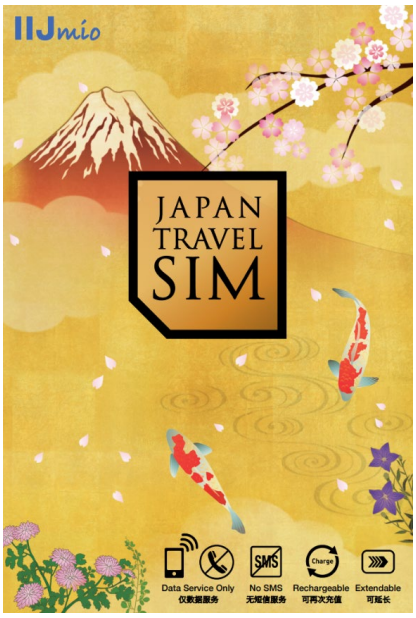
Requirements for 5G use	Regardless of when a package was purchased, 5G service will be available if service activation is performed on December 1, 2026 or thereafter. If activation procedures are performed on November 30, 2026 or earlier, 5G service will not be available even on December 1 or after.	5G service will be available if service activation is performed on a package with 5G support,*2 to go on sale starting in December 2026. 5G service cannot be used with an earlier package that does not have “5G” on the front.
Where sold	Can be purchased throughout Japan at the gift card section of convenience stores, drugstores, and discount stores, or using MINISTOP Loppi multimedia terminals, or from multi-function copiers located in FamilyMart stores.	Packages supporting 5G service will become available from December 2026*3 at nationwide retail stores, airports and other locations.

*2 “5G” is indicated on the front of the package.

*3 The start of availability may differ depending on the store.

5G supporting package (SIM card)

A SIM card that supports 5G service has “5G” displayed on the front of the package. Please check carefully when purchasing.

Earlier package without 5G support	Package supporting 5G service
	

IIJ will continue its efforts to enhance the communication environment and to provide highly

convenient services, enabling visitors to Japan and temporary returnees to enjoy use of mobile communication with assurance and satisfaction while in the country.

About IIJ

Founded in 1992, IIJ is one of Japan's leading Internet-access and comprehensive network solutions providers. IIJ and its group companies provide total network solutions that mainly cater to high-end corporate customers. IIJ's services include high-quality Internet connectivity services, systems integration, cloud computing services, security services and mobile services. Moreover, IIJ has built one of the largest Internet backbone networks in Japan that is connected to the United States, the United Kingdom and Asia. IIJ was listed on the Prime Market of the Tokyo Stock Exchange in 2022. For more information about IIJ, visit the official website: https://www.iij.ad.jp/en/.

The statements within this release contain forward-looking statements about our future plans that involve risk and uncertainty. These statements may differ materially from actual future events or results.

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